Falcon Atlantis House Rules & Guest Guidelines

The Art of a Refined Stay

Welcome to Falcon Atlantis.

Our residence has been thoughtfully curated to provide an elevated home-away-from-home experience, combining privacy, comfort, sophisticated design, and carefully selected luxury amenities.

To ensure that every guest enjoys the same exceptional experience, we kindly ask you to observe the following guidelines throughout your stay.

1. Care, Damage & Responsibility

Falcon Atlantis is furnished and equipped to an exceptional standard, with premium furnishings, appliances, electronics, fixtures, and amenities. Guests are welcome to enjoy the residence fully and treat it as their home away from home, while handling every item with appropriate care.

By accepting a reservation, the guest acknowledges responsibility for the appropriate use and care of the residence and its contents throughout the stay. Where damage, breakage, loss, removal, or misuse is established, the responsible guest may be charged the reasonable and documented cost of repair, restoration, cleaning, or replacement, subject to the applicable booking terms and law.

Please report accidental damage or any malfunction to Management immediately. Prompt reporting allows us to assess and resolve the matter appropriately.

Guests may be required to provide valid identification as part of the reservation and verification process. Identification information will be handled in accordance with applicable privacy and data-protection requirements.

2. Signature Bang & Olufsen Television

A high-value feature requiring exceptional care.

The Falcon Atlantis living room features a premium Bang & Olufsen television, selected as one of the signature features of the residence. Due to its specialist construction, delicate components, and significant replacement value, guests are required to exercise exceptional care when using the television and its accompanying equipment.

The television must **not** be:

- Moved or repositioned
- Removed from its designated position
- Dismantled or opened
- Tampered with or modified
- Subjected to impact or physical pressure
- Connected to inappropriate equipment or accessories

Only the controls and connections provided by Falcon Atlantis should be used.

Any damage arising from misuse, negligence, unauthorised handling, tampering, accidental impact, or intentional acts may result in the guest being responsible for the full documented cost of repair or replacement, including applicable specialist servicing, installation, transportation, and associated costs.

Please enjoy the Bang & Olufsen experience, and handle it with exceptional care.

3. Registered Guests & Occupancy

For the privacy, security, and comfort of all occupants, only guests registered on the reservation may stay overnight.

Visitors are permitted only with prior approval from Management and may be required to comply with the residence's visitor registration and security procedures.

The maximum occupancy of 4 guests stated on the reservation must be respected at all times.

4. Parties, Events & Gatherings

Falcon Atlantis is a private luxury residence, not an event venue.

Parties, events, large gatherings, celebrations, commercial productions, photography sessions, or filming involving additional persons are prohibited without prior written approval from Management.

Unauthorised gatherings may result in termination of the stay without refund, and/or applicable charges for additional cleaning, damage, or other costs.

5. Smoking & Vaping

Smoking, vaping, and shisha are strictly prohibited inside the apartment. Any violation may result in applicable cleaning, restoration, or other charges.

6. Quiet Hours

We value the peace and privacy of our guests and neighbours.

Quiet Hours: 10:00 PM – 8:00 AM

During these hours, guests must avoid loud music, shouting, excessive noise, outdoor speakers, and any activity that may disturb neighbouring residents. Please be considerate of the wider building community at all times.

7. Respectful & Lawful Conduct

Falcon Atlantis maintains a zero-tolerance approach to behaviour that compromises the safety, dignity, or comfort of our guests, staff, neighbours, or security personnel.

Threatening behaviour, harassment, intimidation, discrimination, physical aggression, abusive conduct, or deliberate property damage will not be tolerated. Illegal activity of any kind is prohibited on the premises and may be reported to the relevant authorities. Where a stay is ended for a breach of these guidelines, no refund will be due.

8. Pet Policy

Pets are not permitted within the residence without prior written approval from Management.

Where an approved pet causes damage or requires additional cleaning or treatment, the associated reasonable costs may be charged to the responsible guest.

9. Security & Access

For your safety and the security of the residence:

- Access cards, keys, and security codes must not be shared with unauthorised persons.
- Doors should be properly secured whenever you leave the apartment.
- Children must be appropriately supervised, including on the balcony. Please take care near the balcony edge and do not sit or climb on the railings.
- Building security procedures must be observed at all times.
- Lost keys, access cards, or security devices may incur replacement charges.

10. Housekeeping & Maintenance

Please treat the apartment with care and notify Management promptly of any maintenance issue.

Guests should not attempt to repair, dismantle, or modify appliances, fixtures, electronics, plumbing, electrical systems, or other equipment. Our team will be happy to assist.

11. Check-in & Check-out

Check-in: from 2:00 PM

Check-out: by 12:00 PM

Guests are required to vacate the apartment at the agreed check-out time unless a late check-out has been approved by Management. Unauthorised late departure may result in additional charges where it affects the preparation or availability of the residence for another guest.

A Final Note from Falcon Atlantis

Every detail at Falcon Atlantis has been thoughtfully selected to create an experience of privacy, comfort, sophistication, and understated luxury.

We invite you to relax, enjoy the residence, and make yourself at home, while helping us preserve the exceptional standard created for you and every guest who follows.

Welcome to Falcon Atlantis.

Where privacy is treasured. Comfort is elevated. Every stay is exceptional.